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**RESTORE**

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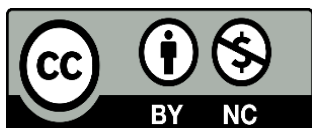
## **PROVIDE SOCIAL PATHWAYS FOR ROMA PEOPLE**

**PR1: IDENTIFICATION OF CIVIC EDUCATIONAL MODELS FOR DEMOCRATIC PARTICIPATION OF ROMA ADULTS**

**LIST OF BEST PRACTICES- AUSTRIA**

**Erasmus+ Programme**

**KA220-ADU - Cooperation partnerships in adult education**



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## List of Best Practices-Austria

### No 1.

<b>Name of Best Practice:</b>	<b>A Study of National Policies “Promoting Social Inclusion of Roma”</b>
<b>Country:</b>	Vienna, Austria
<b>Short Description: (300 words max)</b>	The study was created by Marcel Fink (in co-operation with Anna Pultar), the University of Vienna, in order not only to give an overview on the situation of Roma people in Austria, namely, the social situation, geographic distribution, data gaps in the matter and nature of discrimination of Roma people but also to assess existing policy and governance framework. The latter focuses specifically on the national policy, the Austrian NRP, and poverty/social exclusion experienced by Roma and main strengths and weaknesses of existing policies and programmes from the perspective of promoting Roma integration. In Austria, the Roma and Sinti make up a tiny yet diverse ethnic minority. Some problems are common to all of these groups, while others have unique challenges. At the same time, living conditions appear to differ significantly within different groupings.
<b>Trends and Potential Benefits from this Best Practice (250 words max)</b>	<p>Using the information from the research it would be easier to create e-map for Roma minorities.</p> <p>Also, the project includes information on policy structure concerning Roma people, which complies with the target groups of the project. Not to mention that the research paper provides all the detailed data, which would be beneficial in the stage of field research and then also in piloting stage of the e-map, for instance.</p> <p>Key challenges are also included in the paper, which means that already existing information may give us the idea of what Roma people are facing now in terms of education, housing, healthcare and daily life in general. Only through all these aspects, Roma people can be more civically engaged and involved in society. To improve the situation, we need to identify the challenges, and apart from doing field research to detect the problems Roma people are experiencing right now, we also can use the paper as a base for the future activities.</p>
<b>How this Best Practice could be used/ transferred (250 words max)</b>	<p>The best way to use this research paper within the project is to collect all the necessary and vital information, so that the project may fully answer the needs of Roma minorities.</p> <p>The information stated in the work may be also used in the e-map, including in the videos or quizzes/puzzles we are going to create.</p> <p>The policies mentioned in the research paper will serve as an example of policy recommendations.</p>
<b>Website link:</b>	-
<b>More Info:</b>	Overall, this paper identifies a number of structural and specific issues and obstacles that should be addressed in Austria's national Roma integration policy. To be successful, this plan



would need to encompass multiple pillars, handle a wide range of policy areas, and employ a number of tools and approaches in its execution. Clearly, a wide range of different actors would have to be involved in such a plan, but it also appears to be critical to ensure that Roma people themselves had a high degree of "ownership" of the various tools used. The recommendations at the end of this paper go into greater detail on these concerns.

**No2.**

<b>Name of Best Practice:</b>	Project "SENSIRO"
<b>Country:</b>	Austria
<b>Short Description: (300 words max)</b>	<p>Austria has committed to implementing the European strategy for the social inclusion of Roma and Romnja. SENSIRO is a project that independently evaluates the resulting national strategy, which was adopted in 2011 and whose continuation was recently decided.</p> <p>The aim of the study is to find out what consequences the measures taken within the framework of the national strategy to strengthen and empower Roma and Romnja in Austria have had. The study is being conducted by the Institute of Sociology at the University of Vienna in cooperation with the target groups. Their experiences and views, which are collected in the course of the study, form the basis for an evaluation and further development of the strategy.</p> <p>The project consists, among other things, of a comprehensive survey of key actors (from civil society) and those responsible and entrusted with the implementation of the strategy. In addition, a large-scale questionnaire survey with members of the target groups throughout Austria is planned. There are different possibilities to participate in the project: on the one hand by conducting or giving interviews for the questionnaire survey, on the other hand by attending workshops and events and in connection with that by contributing suggestions and feedback to ensure a continuous discussion and further development of the project.</p>
<b>Trends and Potential Benefits from this Best Practice (250 words max)</b>	<p>The projects' strategies appear to be relevant in the project. All the documents can be found here <a href="https://sensiro.univie.ac.at/strategie/links-und-dokumente/">https://sensiro.univie.ac.at/strategie/links-und-dokumente/</a></p> <p>The project's aim is interconnected with ours: empowering Roma minorities and fostering Roma inclusion.</p> <p>The project has gone through the evaluation phase, specifically the interviews with people of Roma origin, which could be additional information in the framework of the project "Restore".</p>
<b>How this Best Practice could be used/ transferred (250 words max)</b>	<p>The links obtain the essential information gathered with the help of the project "SENSIRO" give access to documents which obtain a lot of topics related to the current situation of Roma strategy, and strategical frameworks in terms of Roma inclusion.</p> <p>The strategies foster implementation. In our case, implementation of the gathered material throughout e-learning platforms or creating and then furthering policies which will boost Roma inclusion.</p>
<b>Website link:</b>	<a href="https://www.romano-centro.org/about/113-ausstellung-millionaires-of-time-2">https://www.romano-centro.org/about/113-ausstellung-millionaires-of-time-2</a>



**More info:** It is being constantly updated.  
All the new information can be found here <https://sensiro.univie.ac.at/evaluierung/aktuelles/>

**No3.**

<b>Name of Best Practice:</b>	Women's counseling in Romano Centro
<b>Country:</b>	Austria
<b>Short Description: (300 words max)</b>	Due to the socially difficult situation of many Roma/Romnja and Sinti/Sintize in Austria, Romano Centro started offering counselling on social and legal issues in addition to cultural and educational work as early as the beginning of the 1990s. Over the years, it has become clear that men and women face different, partly gender-specific challenges. In order to meet the need for sensitive counselling that specifically addresses the main problems of women and girls, Romano Centro created a special offer for women in September 2013 with the life and social counselling.
<b>Trends and Potential Benefits from this Best Practice (250 words max)</b>	<p>The Roma women are being counselled in the next matters:</p> <ul style="list-style-type: none"> <li>● Migration/immigration</li> <li>● Family, partnership, sexuality</li> <li>● Relationship</li> <li>● Identity</li> <li>● Violence</li> <li>● Social and economic crises</li> <li>● Health</li> <li>● Education</li> <li>● Work</li> </ul> <p>This best practice can be also included in the informational portal.</p>
<b>How this Best Practice could be used/ transferred (250 words max)</b>	<p>This is the perfect example of empowering Roma women. They must know their rights, and counselling is the best way to inform them individually and help them with matters which are foremostly important in order to lead a good life social-wise.</p> <p>We can also include it as one of the possible guides for Roma people, so that they are well-informed that there is a possibility to get individual help from a professional.</p> <p>It will foster both their inclusion and their understanding of how democracy functions in daily life.</p>
<b>Website link:</b>	<a href="https://www.romano-centro.org/frauenberatung">https://www.romano-centro.org/frauenberatung</a>
<b>More Info:</b>	Personal and telephone counselling is provided anonymously and free of charge by a qualified social worker. Counselling is offered in German, BKS (Serbian, Bosnian, Croatian).

**No4.**

<b>Name of Best Practice:</b>	Research “Monitoring Cycles for Roma minorities”
<b>Country:</b>	Austria, Hungary



<p><b>Short Description:</b> (300 words max)</p>	<p>The National Roma Integration Strategies' FIRST MONITORING CYCLE (2017) examined key structural preconditions for successful implementation, including anti-discrimination and fighting antigypsyism, governance and overall policy framework (including Roma participation, coordination structures, and use of European Structural and Investment Funds), anti-discrimination and fighting antigypsyism, and for the countries with the largest Roma communities (Bulgaria, Czech Republic, Hungary, Romani).</p> <p>The reports of the SECOND MONITORING CYCLE (2018) focus on education, employment, healthcare, and housing as key policy topics.</p> <p>The reports in the THIRD MONITORING CYCLE (2019/2020) focus on gaps in Roma inclusion policy. Issues that impede Roma integration yet have not been adequately explored or handled by Member States are examples of such blind spots.</p>
<p><b>Trends and Potential Benefits from this Best Practice</b> (250 words max)</p>	<p>Since the report focuses a lot on the problems and gaps in Roma inclusion policy, it may also be very helpful to use these monitoring research papers to identify those problems within the project "Restore".</p> <p>We would suggest specifically focusing on the report of the second monitoring cycle, because it complies with the needs of the project.</p>
<p><b>How this Best Practice could be used/ transferred</b> (250 words max)</p>	<p>On the website, there are clusters for each country participating in the research, including Austria, within three monitoring cycles.</p> <p>The available public resources on the NRIS and Roma inclusion policy were examined for this paper. In addition, the paper examines and presents important existing statistics on the four policy areas of employment, housing, health, and education. Publications, documentation of the NRIS process, interviews with civil society representatives, and Romano Centro's long-term experience express the perspective of civil society. The available information can be used and included in the e-map which will guide Roma minorities and make it easier for them to get more included in the society.</p>
<p><b>Website link:</b></p>	<p><a href="https://cps.ceu.edu/roma-civil-monitor-reports">https://cps.ceu.edu/roma-civil-monitor-reports</a></p>
<p><b>More Info:</b></p>	<p>The RCM reports are part of a research initiative financed by the European Commission that began in 2017 with the goal of increasing Roma civil society participation in the monitoring of Roma integration policies across the EU. Civil society monitoring has the added benefit of drawing on the real experience of Roma women and men and representing their independent views.</p>

**No5.**

<p><b>Name of Best Practice:</b></p>	<p>Viennese Integration and Diversity Monitoring of Roma people</p>
<p><b>Country:</b></p>	<p>Austria</p>
<p><b>Short Description:</b> (300 words max)</p>	<p>For several years now the City of Vienna has been implementing a general integration-oriented diversity policy, which regards the diversity of Vienna's population as an asset, without</p>



	<p>underestimating the challenges that such diversity brings. It implements numerous measures, considering in each case whether there is a need for the City Council itself to change and develop and asking to what extent the facilities and services provided by the City Council are accessible in equal measure by all Viennese citizens irrespective of their origin and are appropriate and tailored to individual requirements, and to what extent they need to be adapted to the needs, lives and social status of those with a migration background (integration oriented diversity management strategy). Implicit also is the objective of freedom from discrimination. The division of responsibilities for this new strategy was defined and the necessary structures were created in 2004. Diversity management is a cross-sectional task which involves all business divisions, departments and units. A department dedicated to this task (Municipal Department 17, Integration and Diversity) was however created which, as well as performing integration tasks in its capacity as a centre of excellence, also supports the City Council in developing this area still further. In recent years, a huge amount of effort has been invested in creating a more diversity oriented administration.</p> <p>In previous years the following priorities in particular were set:</p> <ul style="list-style-type: none"><li>● StartWien immigrant coaching project</li><li>● Viennese Integration and Diversity Monitoring</li><li>● Diversity management at Vienna City Council</li></ul>
<b>Trends and Potential Benefits from this Best Practice (250 words max)</b>	<p>All priorities were aimed at fully integrating Roma people through the labour market, education system, and healthcare, which also fosters their civic engagement in the society. What is as well important is that this integration policy helps Roma people to get to know their rights, which is a fundamental base when it comes to inclusion, especially in the daily life.</p>
<b>How this Best Practice could be used/ transferred (250 words max)</b>	<p>Reading through the document stating on how the policy of Roma integration of Vienna has been conducted will help us understand how it can be implemented throughout our project.</p> <p>What has been done and what not yet is a very important thing to get aware of, so that we know where to continue or where to start policy-wise.</p>
<b>Website link:</b>	<p><a href="https://ec.europa.eu/info/sites/default/files/roma_austria_strategy_en.pdf">https://ec.europa.eu/info/sites/default/files/roma_austria_strategy_en.pdf</a></p>
<b>More Info:</b>	<p>Through this document Austria gives an overview of the current integrated packages of measures for the integration of Roma. The document was prepared with the help of the Federal and Provincial authorities, the Roma ethnic community advisory council [Volksgruppenbeirat für die Volksgruppe der Roma] and representatives from the countless Austrian associations which are dedicated to promoting the interests of Roma in Austria.</p>